



Parent Survey 2021 Feedback

Thank you to all those parents who gave up a few minutes of their time in July to respond to our parental survey. There were responses

In response to the findings from these, where parents commented about certain areas:

- The Safeguarding Team
- The Governors
- The return to school in September

You said	We did
<p>... that you weren't all sure who was responsible for Safeguarding at Norwood.</p>	<p>There is a specific section on the Parents page of the school website about who to contact and why you might want to contact them.</p> <p>An overview of the Safeguarding team has been added to the school newsletter on</p> <p>There is a Safeguarding team section in the Parents Year Group Information Leaflet available at the October Parents Evening.</p> <p>The Safeguarding team will be formally introduced to all new Reception parents in their June Welcome to Norwood meeting.</p>
<p>... that you weren't sure who the School Governors were and how to contact them.</p>	<p>An overview of the Governing Body and its role featured in the newsletter on</p> <p>Following the termly Governors Committee meetings, the newsletter will feature an overview of what was discussed and reminders made about how to contact the Governors.</p> <p>There is a Governing Body section in the Parents Year Group Information Leaflet available at the October Parents Evening.</p>
<p>...to keep the staggered start and finish times.</p>	<p>From September, this has continued with slight tweaks to the timings ensuring that while there is still lots of space on the playground in the morning and after school, there is limited waiting around time for anyone collecting more than one child. It is a much calmer environment for children coming into school than waiting with 400 other children and parents as it used to be!</p>

<p>... to keep wearing PE kits to school for PE and Games days</p>	<p>This has been a big success in terms of time being saved getting changed for PE, children being uncomfortable getting changed in front of other children and the number of lost PE kits. There has also been the expectation that PE kits follow the school's uniform policy.</p>
<p>... to reduce the number of different ways that school communicates with parents</p>	<p>Over the last year and especially during Lockdown, we were well aware that as well as School Spider, Class Dojo, the website and email, there were lots of different ways for us to communicate and this led to some information being lost. Therefore, we have streamlined all our information. School spider will only be used by the office and be very limited. Teachers will send direct messages and/or reminders to parents through Class Dojo, while Class Story will feature general news or photographs. School Story will be used only by the Head or Deputy and will include important information for all parents and include the school newsletter. The school website will have copies of ALL important letters and documents you may require</p>
<p>... to review the use of the online reading record.</p>	<p>This was a difficult one as many people liked completing it online, but also many preferred the paper copies. Therefore we have offered a compromise and flexibility and while the online reading record will continue for KS2, for EY/KS1 and for parents who request it, paper copies are available.</p>
<p>...to re-introduce face-to-face Parents Evenings but still offer other alternatives for parents who are unable to find childcare or through work issues.</p>	<p>This term we have offered parents the opportunity to have a face-to-face appointment or a telephone appointment and we will continue to do this at the next scheduled meetings in February.</p>
<p>... there are sometimes too many events or visits for parents to pay for at one time, so can the costs be spread over the year?</p>	<p>We are well aware of this and have introduced a payment scheme for each year group and especially for children who are due to go on the residential holidays in May and July. Unfortunately, it is generally the cost of the coach which is the biggest portion of all school trips.</p>
<p>...that while on the whole you were happy with the type of homework the children got and the dates it was due in, you wanted a range of online and paper based homework and wanted feedback from the teachers on it.</p>	<p>We have continued to send homework on a Thursday for a Tuesday deadline. Homework is based on work children have done in school and therefore needs minimal input from parents. Homework is marked in class on either Tuesday and Wednesday in lessons and while homework is on mostly paper based, there is the option to do extra homework through online activities.</p>

<p>...you want a better understanding of how Silver and Gold Star of the Week are chosen.</p>	<p>We are currently reviewing our Star of the Week so that everybody – children, parents and staff - have a better understanding of who should get Gold Star of the Week by the end of the year and for what reasons.</p>
<p>...you wanted the school to continue to review its behaviour and anti-bullying policies so that all children felt safer and happier from other children.</p>	<p>We are in the final stages of reviewing our Attitude, Behaviour and Discipline policy as we do every year. We have taken on board what has been said in the parental survey and also by the children and staff. We will keep all parents informed of the newer policy as soon as it is completed.</p>

While there were many other comments and suggestions, unfortunately we cannot respond to every one of them or explain why we can't or can do certain things. We have responded to ones that have cropped up more frequently.

If there is anything that you would like further clarification on then please contact us directly through the school office or when we are on the playground.

Mr. Dumbell on behalf of the Governors